



February 16, 2011

Tim Buckalew  
**COASTAL COURIER MESSENGER SERVICE, INC.**  
P.O. Box 831  
Marco Island, Florida 34146

Dear Tim:

As Vice President for the Hole Montes' Land Development Division, we have used Coastal Courier Messenger Service for the past twenty years and have found the delivery of time sensitive documents to be extremely reliable and want to thank you and your staff for the outstanding service. Over the years, your staff has gone over and beyond the call of duty to meet our untimely delivery requests which are sometimes out of our control.

We trust Coastal Courier to always be prompt, courteous, trustworthy and extremely reliable and would highly recommend Coastal Courier Messenger Service to anyone in the business industry in Lee and Collier County needing a trustworthy and reliable courier service.

Thank you for the outstanding service you and your staff have provided over the years.

Sincerely,

**HOLE MONTES, INC.**

W. Terry Cole, P.E.  
Vice President – Land Development

WTC:tdc